

# B2C Service Agent Browser User Interface May 11, 2023 Release

	Description
	<b>Analytics</b>
	An issue which caused the dashboards to display incorrectly after a refresh with at least two roll-ups has now been resolved.
	An issue which caused sort icons missing in report column headers when the report definition has sort on a date_group column has now been resolved.
	<b>Business Rules</b>
	An issue that caused switch rules to be empty has been resolved.
	<b>Data Import</b>
	An issue that prevented overwriting Workspace images in target site during import process in Element Manager has been resolved.
	An issue that prevented accessing older incidents that are archived on some configuration settings has been resolved.
	<b>Feedback</b>
	An issue that caused the custom mailbox editor to support only 40 characters instead of 80 in the address fields has been resolved.
	<b>Workspaces and Extensibility</b>
	Extensions now support adding a new Time Billed entry in an incident workspace. Please see the What's New for more information.
	<b>Workspaces/Workflow</b>
	An issue that caused the Guided Assistance data to not be reported on is now resolved.